

**HONOR ROLL**

*Certificate of Achievement*

*presented to*

***SearchFax, LLC***

for

**Outstanding Customer Service**

**2006**



Golden Gate Better Business Bureau®



# Better Business Bureau®

[www.GoldenGateBBB.org](http://www.GoldenGateBBB.org)

## 2005 BBB Honor Roll

Dear BBB Member,

Last year was a very busy year for your bureau. The Golden Gate Better Business Bureau serving Alameda, Contra Costa, San Francisco, San Mateo, Sonoma, Solano, Marin, Napa, Humboldt, Mendocino, Lake, Del Norte and Trinity Counties processed a record 15,616 complaints in 2005.

### **OUT OF ALL THOSE DISPUTES, YOUR COMPANY RECEIVED NONE.**

We offer our congratulations to you for accomplishing a year of outstanding customer service. The Better Business Bureau commends your complaint free status and realizes that this milestone deserves to be recognized. We are committed to businesses such as yours, and are happy to announce you've earned the BBB's "Honor Roll" award.

We encourage you to display your honor roll certificate and decal in your primary business location so your customers can see your achievement!

On-going independent surveys confirm that third party assurance is the single most important action a company can take to increase customer trust. The BBB is the most widely recognized of all business organizations and 3 out of 4 consumers when given the choice prefer to do business with a Better Business Bureau member company. Imagine your potential customer's confidence in doing business with a complaint free BBB member! Be sure to let your customers know!

Congratulations on your success!

Sincerely,



Gene O'Neil  
President

Serving the Northern California Counties of:  
Alameda, Contra Costa, San Francisco, San Mateo, Sonoma, Solano, Marin, Napa, Humboldt, Mendocino, Lake, Del Norte and Trinity

Central Service Center  
510 Sixteenth Street, Suite 550  
Oakland, CA 94612-1584

Telephone: (866)411-2221

Fax: (510)238-1018



# Better Business Bureau®

(800) 600-1511 • [www.GoldenGateBBB.org](http://www.GoldenGateBBB.org)

## 2004 BBB Honor Roll

Stuart Travis  
SearchFax, LLC  
3254 Banff Drive  
Fairfield, CA 94534

Dear BBB Member,

The Better Business Bureau serving Alameda, San Francisco, Contra Costa, Marin, Napa, Solano, Lake, Sonoma, Mendocino, Trinity, Humboldt and Del Norte Counties processed 13,404 complaints in 2004.

### **OUT OF ALL THOSE DISPUTES, YOUR COMPANY RECEIVED NONE.**

We offer our congratulations to you for accomplishing a year of outstanding customer service. The BBB commends your complaint free status and realizes that this milestone deserves to be recognized. We are committed to businesses such as yours, and are happy to announce you've earned the BBB's "Honor Roll" award. We encourage you to display your honor roll decal in your primary business location so your customers can see your achievement!

On-going independent surveys consistently reveal 3 out of 4 consumers prefer to do business with a Better Business Bureau member company. Imagine your potential customer's confidence in doing business with a complaint free BBB member! Be sure to let your customers know!

Congratulations on your success!

Sincerely,

D. Patrick Wallace  
President

Serving the Northern California Counties of:

Alameda, San Francisco, Contra Costa, Marin, Napa, Solano, Lake, Sonoma, Mendocino, Humboldt, and Del Norte

510 Sixteenth Street, Suite 550 • Oakland, CA 94612-1584



# Better Business Bureau®

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## 2003 BBB Honor Roll

Stuart Travis  
SearchFax, LLC  
3254 Banff Drive  
Fairfield, CA 94534

Dear BBB Member,

The Better Business Bureau serving Alameda, San Francisco, Contra Costa, Marin, Napa, Solano, Lake, Sonoma, Mendocino, Trinity, Humboldt and Del Norte Counties expects our member companies to maintain superior standards and support our efforts to encourage truth, honesty and fairness in the marketplace as well as responsive customer service.

We congratulate you for accomplishing a year of outstanding customer service. The BBB commends your best efforts and realizes your success deserves to be recognized. We are committed to businesses such as yours and are most happy to inform you that you qualify for BBB honor roll status for 2003. We encourage you to display your honor roll decal so your customers can see your achievement!

On-going independent surveys consistently reveal 3 out of 4 consumers prefer to do business with a Better Business Bureau member company. Be sure to let your customers know!

Congratulations on your success!

Sincerely,

D. Patrick Wallace  
President

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# Better Business Bureau®

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## 2002 BBB Honor Roll

Stuart Travis  
SearchFax, LLC  
3254 Banff Drive  
Fairfield, CA 94534

Dear BBB Member,

The Better Business Bureau serving Alameda, San Francisco, Contra Costa, Marin, Napa, Solano, Lake, Sonoma, Mendocino, Trinity, Humboldt and Del Norte Counties processed 15,276 complaints in 2002.

### **OUT OF ALL THOSE DISPUTES, YOUR COMPANY RECEIVED NONE.**

We offer our congratulations to you for accomplishing a year of outstanding customer service. The BBB commends your complaint free status and realizes that this milestone deserves to be recognized. We are committed to businesses such as yours, and are happy to announce you've earned the BBB's "Honor Roll" award. We encourage you to display it so your customers can see your achievement!

On-going independent surveys consistently reveal 3 out of 4 consumers prefer to do business with a Better Business Bureau member company. Imagine your potential customer's confidence in doing business with a complaint free BBB member! Be sure to let your customers know!

Congratulations on your success!

Sincerely,

D. Patrick Wallace  
President

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